

ROGER WENDELKEN
5405 Grove Manor
Lady Lake Florida 32159
352 259 4033

March 24, 2011

Mr. Art Graham, Chair
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399

Dear Mr. Graham,

I, as well as all of my neighbors have been advised that Harbor Hills Utilities, LP, our water and waste water supplier is being sold to Aqua Utilities Florida, inc. (AUF). PSC Docket no. 110019.

Negotiations for this sale have been underway for the better part of two years, residents were unaware of the proposed sale and the actual sale. The required PSC notice was delivered, undated long after the deal was consummated in January 2011.

I am strongly oppose this transfer, because water is vital to our health and the quality of life here in Harbor Hills. The following reasons are documented facts that pertain to Aqua's performance and practices.

- *The transfer of the water system is not in the public interest
- *AUF has a substantially poor track record in this state as well as others.
- *AUF accounts for a vast majority of complaints to your office
- *AUF has a history of seeking, and getting frequent and unsubstantiated rate increases
- *AUF has a history of providing technically potable water of far less than desirable quality.
 - If the water, in some cases was put on a table in a restaurant, more than one agency would have them shut down. Why is AUF still in business?
- The reputation and performance record of AUF in this state as well as other states is documented and is highly questionable.

I request that the Public Service commission postpone any and all decisions relating to the transfer of certificate from Harbor Hill Utilities, LP., to Aqua Utilities Florida, Inc

I have expressed my concerns as it pertains to Harbor Hills and Aqua. My real concern is that Aqua is sucking the life blood out of Florida, the impact on the economy, real-estate sales and foreclosures, the dollars that are being taken out of Florida and the quality of life that is being effected. This is all being done with the approval of the organization that is supposed to protect the consumer, that is your organization we are talking about.

I think it is time for the Public Service Commission to do a thorough investigation of Aqua Utilities Florida both past and present operations and business practices in the state of Florida prior to considering any request by Aqua for any increases in the state of Florida.

U.S. Senator Schumer from the State of New York has requested an official investigation into the policy and practices of Aqua, Florida needs to jump on that band wagon.

Thank you for your time and consideration.

I await your reply

Sincerely,

Roger Wendelken
rgw@embarqmail.com